# RESILIENCY & DISASTER FOR RESPONDERS

# Common Stress Reaction Checklist

(It is not unusual for responders to have these reactions. Check yourself and your buddies.)

### Behavioral and Emotional Responses/Symptoms

- Anxiety, fear
- Grief, guilt, self-doubt, sadness
- Irritability, anger, resentment, increased conflicts with friends/family
- Feeling overwhelmed, hopeless, despair, depressed
- Anticipation of harm to self or others; isolation or social withdrawal
- Insomnia
- Gait change
- Hyper-vigilance; startle reactions
- Crying easily
- Gallows humor
- Ritualistic behavior

## Cognitive Responses/Symptoms

- Memory loss, Anomia (difficulty naming objects or people)
- Calculation difficulties; Decision making difficulties
- Confusion in general and/or confusing trivial with major issues
- Concentration problems/distractibility
- Reduced attention span and/or preoccupation with disaster
- Recurring dreams or nightmares

# Physiological Responses/Symptoms

- Fatigue
- Nausea
- Fine motor tremors
- Tics
- Paresthesia
- Profuse Sweating
- Dizziness
- GI Upset
- Heart Palpitations
- Choking or smothering sensation

### **Mis-Attribution of Normal Arousal**

(Misinterpretation of normal physiological responses can increase anxiety and the number of unnecessary ER visits.)

- Interpretation of normal physiological arousal as serious illness
- Misinterpretation often is increased by rumors and false information
- Increased by hyper-suggestibility in victim fueled by changes in routine and surroundings
- Risk communication and rumor control can help reduce unnecessary drains on healthcare

### Sources of Stress for Responders Checklist

- 1. Role ambiguity
- 2. Lack of clarity of tasking
- 3. Mismatching skills with tasks
- 4. Lack of team cohesion
- 5. Discomfort with hazardous exposure
- 6. Ineffective communication within team, with non-team members, with headquarters
- 7. Lack of or too much autonomy
- 8. Intense local needs for information (media/health officials) that cannot await clearance delay
- 9. Database issues, linkage between epidemiology, laboratory, and environmental sampling
- 10. Laboratory specimen tracking, reporting
- 11. Resources/equipment shortages
- 12. Command and control ambiguities
- 13. Re-integration barriers
- 14. Coworkers had to pick up your work...or no one did and it is overwhelming
- 15. Lack of understanding of or appreciation for what you have been through
- 16. Domestic/family conflict

### **Individual Approaches to Avoid/Reduce Stress Checklist**

(Things you can do to help maintain your own mental, emotional, physical, spiritual balance.)

# Management of workload

- ♦ Set task priority levels and create a realistic work plan
- ♦ Delegate existing workload so workers not doing usual job too

### **Balanced Lifestyle**

- ♦ Exercise and stretch muscles when possible
- ♦ Eat nutritionally, avoid junk food, caffeine, alcohol, tobacco
- ♦ Obtain adequate sleep and rest, especially on longer assignments
- ♦ Maintain contact and connection with primary social supports

### **Stress Reduction Strategies**

- ♦ Reduce physical tension by deep breathing, meditating, walking
- ♦ Use time off for exercise, reading, listening to music, taking a bath
- ♦ Talk about emotions & reactions with coworkers at appropriate times

## **Self-Awareness**

- ♦ Recognize and heed early warning signs for stress reactions
- ♦ Accept that one may not be able to self-assess problematic reactions
- $\Diamond$   $\;\;$  Be careful not to identify too much with survivors/victims' grief and trauma
- ♦ Understand differences between professional relationships and friendships
- ♦ Examine personal prejudices and cultural stereotypes
- ♦ Be vigilant not to develop vicarious traumatization or compassion fatigue
- A Recognize when own disaster experience interferes with effectiveness

# **Self-Care Examples Checklist**

(Examples, by category, of things you can do.)

- ♦ Physical--diet, exercise, sports, sleep, relaxation...
- ♦ Emotional--stay in contact with family, friends, social support
- ♦ Cognitive--training, reading, perspective
- ♦ Behavioral--civic involvement, personal & family preparedness
- ♦ Spiritual--meditation, prayer, fellowship, volunteerism

### **Survivor Needs & Reactions**

(Responses differ, but there are common needs.)

- A concern for basic survival
- Grief over loss of loved ones and loss of valued/meaningful possessions
- Fear and anxiety about personal safety and physical safety of loved ones
- Sleep disturbances, often including nightmares and imagery from the disaster
- Concerns about relocation and the related isolation or crowded living conditions
- A need to talk, often repeatedly, about events and feelings associated with the disaster
- A need to feel one is a part of the community and its recovery efforts

## Reactions that Signal Possible Need for Mental Health Referral

(Many responses to trauma can be expected, but some are cause for extra attention/concern.)

- Disorientation (dazed, memory loss, unable to give date/time or recall recent events...)
- Depression (pervasive feeling of hopelessness & despair, withdrawal from others...)
- Anxiety (constantly on edge, restless, obsessive fear of another disaster...)
- Acute psychosis (hearing voices, seeing visions, delusional thinking...)
- Inability to care for self (not eating, bathing, changing clothing or handling daily life)
- Suicidal or homicidal thoughts or plans
- Problematic use of alcohol or drugs
- Domestic violence, child abuse or elder abuse

## **Longer-Term Effects Checklist**

(Potential down-stream consequences of exposure to a natural or human-caused disaster.)

- ♦ Nightmares
- ♦ Intrusive thoughts
- ♦ Uncontrolled affect
- ♦ Relationship problems
- ♦ Job/school related problems
- ♦ Decreased libido
- ♦ Appetite change
- ♦ Blame assignation
- ♦ Decreased immune response

[This information is provided by the Center for Disease Control, http://www.bt.cdc.gov/mentalhealth/responders.asp]