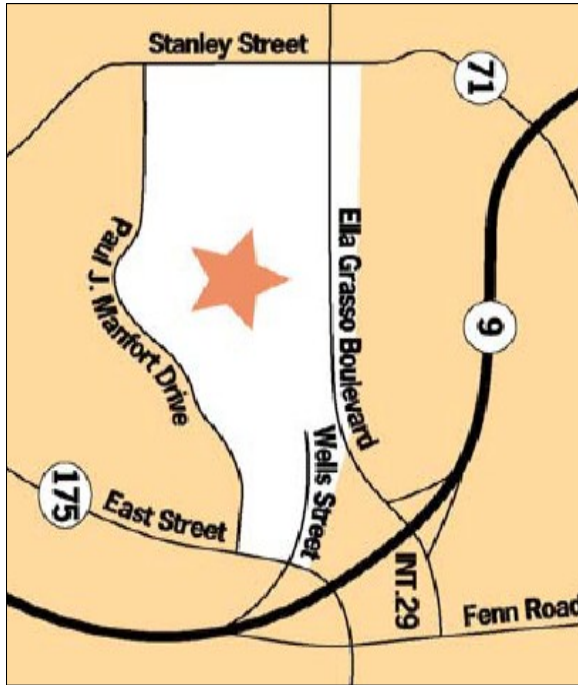


Directions to CCSU



- Please visit www.ccsu.edu for directions from your location.
- Central Connecticut State University is located at:
1615 Stanley Street,
New Britain, CT 06050
- You may park in either the lot or the parking garage adjacent to the Student Center.
- The program will be conducted in Alumni Hall in the Student Center Building.

Additional Information

- ◆ The program is designed for all disciplines employed at nursing homes, hospitals and home health agencies.
- ◆ Seating is limited. Two representatives from each facility or agency may attend. Please register as early as possible.
- ◆ If any special accommodations are necessary, please contact the Department at (860) 509-7446.
- ◆ Room temperatures may vary from one location to another. Please dress accordingly.
- ◆ Certificates of Attendance will be distributed at the conclusion of the program.

Partnering for Quality

Partnering for Quality: Improving Quality of Care and Life is sponsored by the Connecticut Department of Public Health and the Centers for Medicare and Medicaid Services in collaboration with Connecticut Association of Health Care Facilities, LeadingAge Connecticut and Qualidigm

Federal funding for this conference has been made available by the Centers for Medicare and Medicaid Services.

Registration



Please register for this seminar online on **CT.TRAIN.ORG:**

1. If this is the first time that you have registered for an event on CT.TRAIN, go to the left side of the screen and click on "create an account."
2. If you have previously created an account on CT.TRAIN, enter your log-in information. If you do not recall your password, click on the "forgotten your password" tab.
3. Under **UPCOMING EVENTS** on the right side of the page, click on the 12/4/12 seminar **Partnering for Quality: Improving Quality of Care and Quality of Life** or enter the Course ID **#1037537**.
4. After you reach the page with a course description, click on the Registration tab at the top of the page.
5. You will reach a page that contains the location (Central CT State University) and date (12/4/12) of the seminar. Scroll to the right side of the page to register.
6. You will receive an e-mail confirming receipt of your registration through CT.TRAIN.

Please note: There is no charge for this program. Coffee/tea, cold beverages and lunch will be provided to attendees.

Registration Deadline

November 28, 2012

If you have any questions, please contact Barbara Yard at (860) 509-7446 or email barbara.yard@ct.gov

Partnering for Quality

Improving Quality of Care and Life by Reducing Antipsychotic Medications and Avoidable Hospitalizations



December 4, 2012

**Student Center Building
Central Connecticut State University**



Conference Schedule

7:30 AM to 8:30 AM Registration
Student Center: Lobby Area

8:30 AM to 9:00 AM Welcome
Student Center: Alumni Hall
Department of Public Health
Centers for Medicare and Medicaid Services
United States Senator Richard Blumenthal

9:00 AM to 10:15 AM Keynote Address
CMS Initiative on Reducing Antipsychotic Medications
Alice Bonner, PhD, RN
Director, Division of Nursing Homes
Centers for Medicare and Medicaid Services

10:15 AM to 10:30 AM Morning Break

10:30 AM to 11:45 AM
Reducing Antipsychotic Medications by Becoming a Dementia Detective
Ann Spenard, MSN, RN, C
Vice President for Operations, Qualidigm

11:45 PM to 12:45 PM Lunch

12:45 PM to 2:00 PM
Reducing Avoidable Hospitalizations through the Continuum of Care
Amy Boutwell, M.D., M.P.P.
Collaborative Healthcare Strategies

2:00 PM to 2:15 PM Afternoon Break

2:15 PM to 3:15 PM
Techniques for Implementing and Sustaining Change to Meet the Individualized Needs of Residents/
Denise Boudreau-Scott, MHA, LNHA
Owner, Denise B. Scott, LLC

3:15 PM to 3:30 PM Closing Remarks

Program Information

- **Partnering for Quality: Improving Quality of Care and Quality of Life** is sponsored by the Connecticut Department of Public Health and the Centers for Medicare and Medicaid Services (CMS) in collaboration with the Connecticut Association of Health Care Facilities, LeadingAge Connecticut and Qualidigm. This program will:
 - Address the CMS initiative on Reducing Antipsychotic Medications in nursing homes
 - Discuss approaches that will enable staff to respond to the needs and behaviors of individuals with dementia and reduce the use of antipsychotic medications
 - Discuss measures that will improve the quality of care by reducing avoidable hospitalizations through the continuum of care
 - Provide techniques for implementing and sustaining change to meet the individualized needs of residents/ patients

Keynote Speaker

Alice Bonner, PhD, RN, FAANP, Director, Division of Nursing Homes, Centers for Medicare and Medicaid Services has been a geriatric nurse practitioner for the past twenty years. From 2009 to 2011 Alice Bonner was the Director of the Bureau of Health Care Safety and Quality at the Massachusetts Department of Public Health in Boston, Massachusetts. From 2005 to 2009 Dr. Bonner was Executive Director of the Massachusetts Senior Care Foundation, an organization that works to improve the quality of long term care services to the state's older adults and people with disabilities through education, research and quality improvement programs. Alice Bonner is also an Assistant Professor at the Graduate School of Nursing, University of

Keynote Speaker (continued)

Massachusetts in Worcester, MA. From 1997 to 2005 she was the Clinical Director of Long Term Care and Geriatrics at the Fallon Clinic in Worcester, Massachusetts. Alice Bonner's research interests include improving nursing home quality, patient safety culture in health care organizations, safe medication prescribing and management, fall prevention and improving care transitions across settings.

Speakers

Amy Boutwell, M.D., M.P.P. is the founder of Collaborative Healthcare Strategies which was established to pursue work aligned with the opportunities created by the Affordable Care Act, the CMS Center for Innovation and the Partnership for Patients, specifically with the goal of engaging thousands of communities across the nation to work across settings and sectors to improve healthcare delivery. Dr. Boutwell is also the co-founder of the STAAR Initiative (State Action on Avoidable Rehospitalizations) of the Institute for Healthcare Improvement (IHI). Since 2008 Dr. Boutwell has been deeply immersed in the clinical, operational, policy, payment and political aspects of approaches to reduce avoidable rehospitalizations and improve care transitions. As a result of her work, Dr. Boutwell has served as an expert panelist and advisor to CMS, the National Governor's Association and the Academy Health State Quality Improvement Institute. Dr. Boutwell serves as a senior physician consultant to the National Coordinating Center for the CMS QIO Care Transitions Theme and is engaged in community-based care transitions mobilization efforts in all fifty states Dr. Boutwell is a graduate of Stanford University, Brown University School of Medicine and the Harvard Kennedy School of Government, where she received a master's degree in public policy and the Robert F. Kennedy Award for Excellence in Public Service. Dr. Boutwell is a

practicing physician at Newton-Wellesley Hospital and an Instructor in Medicine at Harvard Medical School.

Ann Spenard, MSN, RN, C, is Vice President for Operations at Qualidigm, a consulting company whose mission is to advance the quality, safety and cost-effectiveness of healthcare. Ms. Spenard has twenty-three years of experience as a long-term care and geriatrics specialist, surveying for the Joint Commission for several years in hospital and long-term care settings. Ms. Spenard has worked on national initiatives related to MDS 3.0, providing education nationally and is a TeamSTEPPS Master Trainer, providing education to Connecticut's hospitals. Ann Spenard joined Qualidigm in 2005, having formerly served as a consultant there while she was President of Healthcare Consultation and Educational Resources, a company she founded. As Vice President of Program Operations at Qualidigm, Ann is responsible for directing initiatives including those that are for Qualidigm's contract with CMS. In her nursing career Ann spent many years in the Emergency Department and was subsequently a compliance coordinator in long-term care and a Director of Nursing.

Denise Boudreau-Scott, MHA, LNHA, a licensed nursing home administrator in the states of Connecticut and New Jersey, currently serves as a coach and mentor to healthcare organizations to enable them to inspire and empower stakeholders including staff, residents and family members to improve quality of care and quality of life. Ms. Boudreau-Scott is a Co-Founder of the New Jersey Alliance for Culture Change and for the past six years has worked throughout North America with Planetree on person-centered care. Ms. Boudreau-Scott received a Bachelor of Science in Gerontology from the University of Scranton and a Masters of Health Administration from Cornell University. Ms. Boudreau-Scott has been a speaker at state and national conferences on topics related to resident-centered care.